Clinic Nurse Manager

About the Organization
One World Surgery (OWS) is a nonprofit organization with the vision of a world committed to safe, timely and accessible surgical care. Our mission is to ignite the spirit of service and transform lives by providing access to high-quality surgical care globally. OWS funds and operates the world-class Holy Family Surgery Center in Honduras and construction for a second site in the Dominican Republic is currently underway. Our nonprofit is dedicated to helping thousands of underserved patients receive surgical and primary care and helping hundreds of physicians, nurses and others contribute to making a positive impact in global health. With the support of 100 global teammates, One World Surgery hosted nearly 50 medical missions and over 1,000 volunteers in Honduras and the Dominican Republic in 2022.

One World Surgery has a strong mission-oriented and values-based culture with passionate and highly engaged teammates across the Dominican Republic, Honduras, and the United States. We embody the spirit of service and seek to learn and continuously improve in order to expand our impact on patients, volunteers, and communities. We foster supportive working environments where teammates can utilize their skills and grow professionally. We regularly connect as a global team to celebrate personal and organizational milestones.

Position Summary: The Clinic Nurse Manager is responsible for overseeing the daily operations of the clinic, ensuring high-quality patient care, managing nursing staff, and maintaining efficient clinic workflows. They will collaborate with physicians, support staff, and administration to deliver excellent patient experiences and achieve clinic goals. The Clinic Nurse Manager is part of the nursing leadership team that includes the OR Nurse Manager, the SAU/PACU Nurse Manager, and the Education and Quality nurse.

Reports to: US Clinical Operations Director. This position will transition to report to the Clinical Services Manager in country when this new role is hired.

Supervises: This position will oversee the work of the nurses scheduled in the clinic each day and will formally manage a group of assigned nurses.

Key Responsibilities
- Clinical Leadership:
  o Provide clinical leadership and guidance to nursing staff, ensuring the delivery of safe and effective patient care
  o Implement and monitor evidence-based nursing practices and standards to maintain highest level of patient care
Communicate, interpret, and promote the mission, vision, and values of One World Surgery
Create and maintain daily clinic assignments for nursing staff
Participate in collaborative daily review of clinic and surgical schedules
Coordinate with other nurse leaders to arrange after hours transportation for staff
Facilitate effective communication between staff, physicians, and other team members
Relay important information, updates, and changes in policies or procedures to the clinic staff
Manage clinic resources, including medical supplies, equipment, and facilities to ensure efficient operations, and work with Inventory Specialist to procure needed supplies and equipment

Patient Care:
Monitor patient care activities and ensure adherence to established protocols and guidelines
Handle complex patient cases, complaints, and inquires, ensuring timely resolution
Record details of patient history, vitals and current health status in the EMR or chart
Administer medications and treatments, and monitor for side effects and reactions
Perform wound care
Operate and monitor clinical medical equipment
Draw blood and lab samples
Collaborate with healthcare providers to optimize patient outcomes and satisfaction
Provides skilled nursing care to the patients in the clinic

Required Qualifications
- Registered nurse degree or higher
- Current and valid nursing license
- Bilingual (verbal and written) preferred (English and Spanish)
- At least two years of clinical nursing experience
- At least one year of management experience in a clinical setting
- Problem-solving skills to address both clinical and administrative challenges
- BLS (basic life support) certification and willing to become ACLS (Advance Cardiac Life Support) certified
- Ability to handle high-pressure situations and prioritize tasks effectively
- Outstanding interpersonal and communication skills to interact with staff and patients
- Proficiency in using healthcare information systems and strong computer skills
- Passion for service and global health
- Excited to work on a diverse team that spans multiple countries
- Detailed oriented

Status: This is a Full-Time position located at our facilities just outside of San Pedro de Macoris. The Clinic Nurse Manager will typically work Monday to Friday. Evening or weekend hours may be required.
Location: One World Surgery’s facilities are located on the property of Nuestros Pequeños Hermanos in San Pedro de Macorís.

Benefits: One World Surgery provides all benefits as required by Dominican law. One World Surgery also provides private employee bus service and lunch.

To Apply: Please complete the form and submit your CV here.